



342 Main Street, Wakefield • 781-245-3890
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April 14, 2015

Dear Sir/Madam:

I recently did a refinance with Janet Rivers at your bank and just wanted to make mention of how pleased I was with the ease and efficiency of the whole process.

Janet was most helpful, knowledgeable, and I was very appreciative of her coming to the closing to review the myriad of paperwork with me.

I also took advantage of the extra "perks" available by opening a checking account and a CD with the extra .5% rate.

I would definitely recommend your bank and personnel for the excellent service provided.

Regards,

- Patricia C.